



Mobinology Asia Limited

Company & Solutions

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About the company...



At Mobinology, we are dedicated to empowering businesses with the **transformative power of AI-driven conversational interfaces**. Our platform, SYVA, enables customers to create and seamlessly deploy intelligent conversational solutions that elevate customer experience and drive operational efficiency.

SYVA offers customization, **broad integration, ease of use**, and continuous improvement through advanced natural language processing, helping businesses unlock the full potential of AI-powered conversational interfaces across communication channels.

Core Solutions

Business Automation with AI

- ① SYVA Data
Nexus
AI Platform



Powered by



- ② Application
Performance and
Resource Mgt



IBM **Turbonomic**

- ③ Imaging and
Capturing
Solution



- ④ Robotic Process
Automation





What is SYVA Data Nexus

SYVA Data Nexus is a robust platform aimed at **optimizing operations** by creating and deploying **AI-driven conversational interfaces**.

With SYVA, organizations can effortlessly develop intelligent AI agents that manage a **variety of tasks**, from addressing routine inquiries to solving complex problems, **without requiring extensive AI expertise**.



Key features include:

Centralized Data Management

- Provides **easy access** to information, ensuring that all data is **organized and manageable**.

Incorporation of Leading AI Models

- Utilizes the **latest advancements in AI technology** to enhance performance and capabilities.

Secure Operations

- Supports both **on-premise** and **cloud-based** deployment options, ensuring data security and compliance.

Customizable Solutions

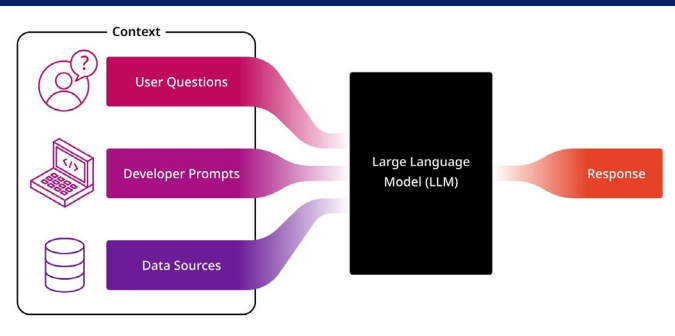
- Tailored to **meet specific business needs**, allowing for greater flexibility and efficiency.

Retrieval-Augmented Generation



Retrieval-Based Methods
Generative Models
Augmentation

Dynamic Knowledge
Intensive Context



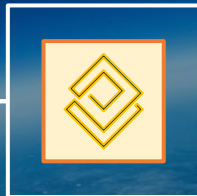
Revolutionized NLP w/ Transformer

Common Questions (NLP)

NLP technology based on learning from data and examples to generate responses

Able to handle unexpected questions and scenarios

Understand the meaning or intent of the input and generating coherent or relevant responses.



Complex and Diverse (LLM)

Generate responses from vast amounts of text data and context

Produce natural and fluent language responses resembling human speech

Excel at handling complex or questions

PRE-DEFINED ANSWERING MODE



Seamlessly Integration
between answering mode
for returning the BEST
answer

GENERATIVE ANSWERING MODE



SYVA

SYVA-FAQ

- ❑ Add, edit, or remove chatbot FAQ
- ❑ Create, edit conversation flows
- ❑ Setup API integrations
- ❑ Customize dashboard
- ❑ View and export reports and conversation logs
- ❑ Manage access rights for all users, with configurable permissions for each module

SYVA-GPT-QA (Question Answering)

- ❑ Real-time content monitoring enables users to oversee document and response status
- ❑ Simplified document uploading, allowing users to expand the content library effortlessly for various processes
- ❑ Content updates, allowing users to add, modify, or remove information to ensure system accuracy and relevance

SYVA-CnC (Converse & Comprehend)

- ❑ Audio integration : integrates with existing phone systems to retrieve digital logs, seamlessly imports audio files, and enables a unified approach to managing conversations across different formats
- ❑ Voice-2-transcripts: seamlessly transcribes conversations, identifies speakers, provides clear transcripts, and enables actionable insights from meetings and interviews through effortless transcription and analysis
- ❑ Transcript Analysis : Extracting insights from conversations via speaker separation, distilling key info, indexing in a searchable knowledge base, transforming dialogues into actionable intelligence to enhance decision-making.
- ❑ Insight Finder : analyzes transcripts using NLP to extract insights, organize content, and present findings in reports and dashboards. Continuously improves with new recordings.

In general, SYVA Data Nexus is:

An AI solution that **enhances** customer communication and **streamlines** business operations.

Allows customers to interact with your brand in a more **intuitive** and **engaging** manner.

Applicable **across industries** such as finance, manufacturing, education, and healthcare.

Integrates **voice** and imaging technologies to create seamless and natural interactions.

A satellite view of Earth from space, showing the curvature of the planet and city lights at night. The text "Thank You" is centered in the upper half of the image.

Thank You